



COMPANY POLICY

TRANSITIA is a company whose vocation is to create wealth and employment in the Basque Country and to become a strategic investment for our country. Its aim is to meet the needs of today's society, providing solutions in the transportation field while it is conducting all its efforts in order to implement a management system following the guidelines of the UNE-EN-ISO 9001, ISO-EN 14001, OHSAS 18001 and UNE-EN-ISO 39001.

TRANSITIA aims to become a leading company in the transportation field, for which it bets clearly and decisively on the management of public services related to this work environment.

The General Directorate of **TRANSITIA**'s main objectives are to guarantee the safety of all of its employees, under the next premises: compliance with the current legislation and proper security measures; agreement of a continuous process improvement of our management system to guarantee the achievement of the processes in order to establish the full satisfaction of our customers and stakeholders; respect the environment in every field; and, abolition of accidents. To achieve these objectives, the company agrees:

- To maintain an agreement to protect the environment, preventing pollution and mainly struggling for reducing vehicles' emissions.
- To encourage and promote public transport benefiting the sustainable development.
- To implement an Occupational Hazards Prevention's Plan and a Mobility and Road Safety's Plan which will ensure prevention of damages and health spoils in the workplace. This framework will be used to establish and review the objectives.
- To optimize resources and reduce, prevent and eliminate the pollutants.
- To improve customer's satisfaction level and provide an innovative and quality service.
- To transfer these values to the entire staff of Transitia, including the managers.
- To attempt to enter in new markets.

TRANSITIA will continue focusing its efforts on achieving the defined objectives and goals related to:

- Improvement of process efficiency.
- Reduction of non-conformities, accidents and incidents.

As head of the company I commit to providing adequate resources for Occupational Hazards Prevention's Plan and a Mobility and Road Safety's Plan, to spreading to all the staff and ensuring their compliance with them; and for this, I do not hesitate to count with all the staff's collaboration.

Finally report that this policy is available for our staff and all those who are interested (clients, agencies, suppliers ...) by its public dissemination

Alberto Almirante Uranga
Manager
TRANSITIA, March 2018